Hosted by the Governments of Canada and Finland and the UNDP; 
Grand Hyatt Hotel, Main Conference Level

**Day 1: Tuesday, 25 October**

09:00 – 10:00 am  
Registration of participants

10:00 – 11:00 am  
*Official Opening of Resilience-Building Week*

Welcoming remarks by H.E Saleh Al-Kharabsheh, Secretary General, Ministry of Planning and International Cooperation, Government of Jordan and Ms. Costanza Farina, UNESCO Country Representative for Jordan, representing the United Nations Country Team in Jordan. Followed by introductory remarks by Mr. Gustavo Gonzalez, UNDP Subregional Development Coordinator (Syria crisis)

The opening will give a brief update on the current state of the resilience agenda, expected outcomes, highlights and important details from the Resilience-Building Week events

11:00 – 12:30 pm  
*Session 1: Inclusive labour markets for host communities and refugees.*  
**The results of the Multi-Country Economic Opportunities Assessment (Syria, Egypt, Iraq, Jordan, Lebanon and Turkey)**

Mr. Rebecca Richards, WFP Head of Office Subregional Syria + 5, MENA  
Mr. Frank Hagemann, ILO Deputy Regional Director for Arab States  
Mr. Daniel Egel, UNDP Lead Researcher on the MCEOA  
Mr. Mario Stumm, German Embassy, Development Cooperation Counsellor  
Ms. Nathalie Bouche, UNDP Regional Team Leader - Inclusive and Sustainable Growth (Moderator)

*Bringing evidence to the Syria-Crisis livelihoods agenda, the MCEO Assessment looked across six countries, and examined the opportunities and challenges in meeting the 1.1 million jobs target in the region from the London Conference, and what recommendations countries and response actors can implement now to deliver on this commitment*
12:30 – 1:30 pm 

Lunch

1:30 – 3:00 pm 


Mr. Edward Kallon, UN Resident and Humanitarian Coordinator – Jordan
Ms. Hala el Halou, MoSA Lebanon, Advisor to the Minister
Ms. Tania Meyer, World Bank Country Officer – Jordan
Mr. Geert Cappelaere, UNICEF Regional Director – Jordan
Ms. Robin Ellis, UNHCR Deputy Director
Mr. Mathieu Rouquette, SIRF Representative
Ms. Gloria Fernandez, Information Manager of the ECHO Regional Office (Moderator)

The RDF paved the road for policy change in aid cooperation as well for more resilience investment in the sub-region. The February Supporting Syrians Conference in London put the resilience agenda front and center, and the financial commitments and public statements show that a new approach has developed, and the crisis response must also adapt to this new environment. How have the recent events of the World Humanitarian Summit and UNGA continued to influence the resilience agenda in the Syria crisis response, and what policy changes, (Compacts, integration into labour markets, etc.) have reflected the trends?

3:00 – 3:15 pm

Coffee Break

3:15 – 4:30 pm

Clinic #1
The Localization Tracker:
Making the aid architecture more country specific
Organised by UNDP, Facilitated by Mr. Amr Ragab, Resilience Expert and Jason Pronyk, UNDP Sub-regional Response Facility – Development Coordinator

4:30 – 4:45 pm

Coffee Break

4:45 – 6:00 pm

Clinic #2
Innovation in the Syria Crisis Response.
Cost-effectiveness in protracted crises
Organised by UNDP, facilitated by Mr. Patrick McNamara, Innovation Consultant, Jennifer Colville, Innovation Regional Team and Michael Moroz, UNDP Sub-regional Response Facility, Policy and Crisis Coordination Specialist
Day 2: Wednesday, 26 October

9:30 – 11:00 am

**HIGH LEVEL PANEL**

*Challenges and opportunities in building partnerships for Resilience*

- **H.E. Saleh Al-Kharabsheh**, Secretary General, Ministry of Planning and International Cooperation – Jordan
- **H.E. Elina Kalkku**, Under-Secretary of State at the Ministry for Foreign Affairs - Finland
- **H.E. Dave Metcalfe**, Director General, Europe and Middle East Development Program, Ministry of Foreign Affairs – Canada
- **H.E. Hayder Mustafa Saiid**, Director General, Europe and Middle East Development Coordination and Cooperation – Iraq, KRG
- **Ms. Zena-Al Ahmad**, UNDP Country Director for Jordan (moderator)

The Resilience Agenda has brought new and innovative partnerships to the crisis response in an attempt to overcome conceptual and financial silos. The next generation of crisis response requires more complementarities between Humanitarian and Development efforts. How can governments, UN agencies, NGOs and CSOs work together to better response to protracted crisis?

11:00 – 11:15 am

Coffee Break

11:15 – 12:45 pm

**Session 3: Is it possible to build resilience inside Syria? Bringing evidence from the field**

- **Mr. Sam Rizk**, UNDP Country Director (Syria)
- **Ms. Christel Bultman**, NGO Resilience Consortium for Syria, Chief of Party
- **Mr. Dave Metcalfe**, Embassy of Canada, Director General – Europe and Middle East Development Programme
- **Ms. Marie Wikstrom**, Embassy of Sweden, Regional Programme Manager – Human Rights and Democracy
- **Mr. Ahmad Shikh Ebid**, UN-ESCWA NAFS Macroeconomist
- **Ms. Anne-Laure Duval**, Deputy Head of Office Subregional Syria + 5, MENA (Moderator)

Bringing key actors together to showcase the most recent results of resilience-building in Syria. What does resilience building concretely mean in a war-context? Resilience inside Syria for what and for whom?

12:45 – 1:45 pm

Lunch
Session 4: Building resilience from the bottom. The centrality of municipalities and local networks.

Ms. Onder Yalcin, Head of Branch, Government of Turkey
Ms. Marina Logiudice, UNDP Lebanon Chief Technical Advisor
Ms. Sima Kanaan, World Bank Lead Social Development Specialist
Mr. George Antoun, Mercy Corps Country Director (Lebanon)
Ms. Maha Katta, ILO Coordinator for Syrian Refugees
Ms. Genevieve Boutin, UNICEF Regional Chief – Humanitarian Affairs (moderator)

Resilience is all about capacities, particularly at the grass-roots level. As the resilience agenda seeks to reinforce, not replace, capacities, how has the response been strengthened these systems through support, resources, and programming?

3:15 – 4:00 pm  
Coffee Break

4:00 – 5:30 pm  
NGO Localization and Resilience in the Syria Response, Organized by the NGO platforms for “From Words to Action”

Mr. Daniel Gorevan, Chair of SIRF advocacy group (Moderator)
Ms. Meryem Aslan, Oxfam Turkey Country Director
Mr. George Antoun, Mercy Corps Country Director (Lebanon)
Mr. Ahmad M. Awad, Phenix Center for Economic and Informatics Studies Director

5:30 – 6:45 pm  
Clinic #3
Building Urban Resilience – The City Profile in Syria
Organised by UN-HABITAT, facilitated by Mr. Chamith Fernando, Resettlement and Livelihood Specialist – Syria Team

7:00 – 8:00 pm  
High-Level Resilience Reception at the Grand Hyatt
Day 3: Thursday, 27 October

9:30 – 11:00 am  
Session 5: From Concepts to Implementation - The State of Resilience Programming in the context of the Syria Crisis.

Mr. Sherif Rushdy, UNDP Resilience expert and author of “The State of Resilience Programming in the 3RP”
Ms. Zena-Al Ahmad, UNDP Country Director for Jordan
Mr. Adam Yao, FAO Deputy Representative (Syria)
Ms. Blerta Aliko, UNWomen Deputy Regional Director of Arab States
Mr. Philippe Clerc, Oxfam Humanitarian Coordinator
Ms. Rebecca Richards, WFP Head of Office Subregional Syria + 5, MENA (Moderator)

Bringing conceptual and practical evidence and exploring current programming infrastructure and implementation of the 3RP through the recent UNDP-led report, “The State of Resilience Programming,” to draw out lessons and new approaches to bringing resilience to the front lines of the crisis.

11:00 – 11:15 am  
Coffee Break

11:15 – 12:45 pm  
Session 6: How can the private sector foster resilience in the sub-region?

Mr. Carlos Conde, OECD-MENA, Head of Middle East and Africa Division
Mr. Matti Lassila, Embassy of Finland, Ambassador
Mr. Omer Khider, Iraq, Erbil – Chamber of Commerce, Director
Ms. Roula Moussa, Netways Founder and Managing Partner
Ms. Annabelle Skouf, ILO Chief Technical Advisor
Mr. Imad Malhas, Iris Guard Founder and CEO
Ms. Toni Christiansen, Partner, Global Core Partners (Moderator)

Lunch

12:45 – 2:00 pm

Lunch